

Book Besties

Terms & Conditions

Effective Date: May 9, 2025

Welcome to Book Besties! By placing an order or using our website, you agree to the following Terms & Conditions. Please read them carefully before making a purchase. If you have any questions, don't hesitate to reach out to us.

1. About Us

Book Besties is a small, Rhode Island-based shop offering blind date with a book packages, mugs, cups, candles, and other bookish goods. We are passionate about books and creating a fun, cozy shopping experience for fellow readers.

2. Orders

By placing an order with us, you confirm that:

- You are at least 18 years of age, or are placing the order with the consent of a parent or guardian
- The information you provide (name, address, payment details) is accurate and complete
- You authorize us to charge your payment method for the total order amount, including applicable taxes and shipping

We reserve the right to cancel or refuse any order at our discretion, including in cases of suspected fraud, pricing errors, or product unavailability. If we cancel your order, you will receive a full refund.

3. Blind Date with a Book

Our blind date with a book packages are intentionally mystery-wrapped — that's the whole point! Because the surprise is part of the experience, we are unable to accept returns or exchanges on blind date packages once an order has been placed. By purchasing a blind date package, you acknowledge and accept this policy.

We do our best to curate selections based on any genre or preference hints listed in the product description, but we cannot guarantee a specific title or author.

4. Pricing & Payment

All prices are listed in U.S. dollars and are subject to change without notice. Applicable Rhode Island sales tax (7%) will be added to eligible product purchases at checkout.

We accept payment through the secure methods available at checkout. We do not store your payment card information.

5. Shipping

We currently ship within the United States only. Shipping times are estimates and are not guaranteed. Book Besties is not responsible for delays caused by carriers, weather, or other circumstances outside our control.

Once your order has been handed off to the carrier, we are not responsible for lost or stolen packages. If your package is lost in transit, please contact us, and we will do our best to help resolve the situation.

Please ensure your shipping address is correct before placing your order. We are not responsible for orders shipped to an incorrect address provided by the customer.

6. Returns & Exchanges

Because many of our products are small-batch and carefully curated, we handle returns on a case-by-case basis. Here's our general policy:

- Blind date with a book packages: All sales are final (see Section 3 above)
- Other products (mugs, cups, candles, etc.): If your item arrives damaged or defective, please contact us within 7 days of delivery with a photo, and we will make it right
- We do not accept returns on items that have been used or are not in their original condition
- Sale or discounted items are final sale

To initiate a return or report a damaged item, please email us at bookbesties931@gmail.com within 7 days of receiving your order.

7. Intellectual Property

All content on our website, including product descriptions, photos, graphics, and branding, is the property of Book Besties and may not be copied, reproduced, or used without our written permission.

8. Limitation of Liability

Book Besties is not liable for any indirect, incidental, or consequential damages arising from your use of our website or products. Our total liability for any claim related to an order will not exceed the amount you paid for that order.

9. Changes to These Terms

We may update these Terms & Conditions from time to time. Any changes will be posted on our website with an updated effective date. Continued use of our site or placing of orders after changes are posted constitutes your acceptance of the updated terms.

10. Contact Us

If you have any questions about these Terms & Conditions, please contact us:

Book Besties

Cranton, Rhode Island

Email: bookbesties931@gmail.com

Website: www.bookbesties931.com

Happy reading! 📖